



Cllr Peach (Chairman)  
 Central: Cllr Nadeem, Cllr Jamil & Cllr Khan  
 North: Cllr Sharp & Cllr Swift, Saltmarsh

**MINUTES**  
**Of a meeting of the**  
**CENTRAL & NORTH NEIGHBOURHOOD COMMITTEE**  
**(Area: Central & East 1)**  
**Held on Thursday 16 June 2011 at 7.00 pm**  
**Gladstone Park Community Centre, Bourges Boulevard, Peterborough**

**Members Present:**

Chairman	Councillor Peach
Central	Councillors Nadeem, Jamil and Khan
North	Councillor Swift

Members Also in Attendance

Cllr Saltmarsh  
 Cllr Murphy

**Officers Present:**

Cate Harding	Neighbourhood Manager - Central and East, PCC
Alex Daynes	Senior Governance Officer, PCC
Karen S Dunleavy	Governance Officer, PCC
Paul Philipson	Director of Operations, PCC
Kim Sawyer	Head of Legal Services, PCC
Adrian Chapman	Head of Neighbourhood Services, PCC
Karen Kibblewhite	Safer Peterborough Manager - Cutting Crime

**Others Present:**

Sector Inspector Dominic Glazebrook	Sector Inspector, Cambridgeshire Constabulary
Chief Inspector Paul Roger	Chief Executive Greenwood Academy Trust
Peter Whiteman	Interim Director for Primary Care, NHS Peterborough
Sara Shuttlewood	Director of Acute Commissioning for the PCT
Doctor Caskey	GP for Park, Leading on the Primary Care and Development for the PCT

Sixty two people attended the meeting of which twenty seven were local residents and thirty five represented local residents groups, local organisations and service providers.

Item	Discussion and Actions	Action
1. Apologies	Apologies were received from Councillor Sharp.	
2. Declarations of Interest	There were no declarations of interest.	

<p>3. Minutes from the previous meeting</p>	<p>The minutes from the previous meeting held 07 March 2011 were agreed as a true and accurate record.</p> <p><b><u>Matters Arising</u></b></p> <p>In a response to a question raised by Councillor Khan, the Neighbourhood Manager advised that all matters arising had been covered on the feedback sheet with regard to the traffic improvements made to the Maskew Avenue parking facilities for the retail park. The Neighbourhood Manager confirmed that a barrier had been placed at the entrance to the car park reducing the traffic issues that existed.</p> <p>A member of the public sought confirmation on the item raised regarding Gladstone Park Community Centre. Councillor Khan declared an interest in the item and advised that improvement plans were being investigated and a feasibility study was underway. Councillor Khan would provide an update at the next Neighbourhood Committee meeting.</p> <p>In a question raised about the post of Hate Crime Coordinator, Adrian Chapman advised that a grant had been made to Peterborough Racial Equality Council and an update would be available at the next Neighbourhood Committee meeting.</p> <p>In a response to a question raised about the closure of the toilet facility in Occupation Road, the Neighbourhood Manager advised that Peterborough City Council had declared that the toilets were surplus to requirements and that Peterborough Enterprise had been approached to offer the option to take ownership in supervising the facility; no interested had been received to date.</p>	
<p>4. Election of Vice Chairman</p>	<p><b><u>Nominations were received for Councillor Khan</u></b></p> <p>Following nominations for the role of Vice Chairman, Councillor Khan was nominated and seconded. Councillor Khan was duly elected as Vice Chairman of the Central and North Ward Neighbourhood Committee.</p>	
<p>5. Open Session</p>	<p>A member of the public requested an update on the progress of funding for the Gladstone Neighbourhood Investment Plan as the proposals put forward had ground to a halt. Councillor Peach advised that there had been some investment in past years to reduced accidents and contribute to other initiatives.</p> <p>The Neighbourhood Manager updated that the Neighbourhoods team was working closely with Members to contribute to the work for the Neighbourhood Investment Plan and that some of the stronger recommendations had been implemented. Progress for the plan was to concentrate on minor issues; support would be provided by the Planning Department to tackle the larger issues.</p> <p>Cllr Khan commented that there was a lack of progress for the Neighbourhood Community Action Plan and that the Cabinet</p>	<p>Cllr Peach</p>

	<p>should be approached to take ownership for the outstanding actions and put them into force. Cllr Peach would highlight the issues raised with Cllr Walsh.</p> <p>Following a question raised by a member of the public, the Neighbourhood Manager advised that the Neighbourhood Team was working on updating the old version of the Community Action Plan using the old documentation, recent consultations had been conducted in conjunction with the Localism Bill agenda.</p> <p>A member of the public from Mill Street raised a question regarding the public toilets and the Road Safety Programme. The Neighbourhood Manager advised that plans to re-open the toilets would not be included in the plans for the programme.</p> <p>In a question raised by a member of public regarding the budget allocation, would improvements previously suggested in the Community Action Plan be carried forward to the following year's budgets? The Neighbourhood Manager advised that if there was a recommendation made as part of the suggested improvements, the Neighbourhood Team would be in regular dialogue with Heads of Service to access the funding.</p> <p>A member of the public raised a concern over improvements put forward at a previous Neighbourhood Committee meeting for Bourges Boulevard and that there had been no action to date. Cllr Peach advised that details should be left with the Neighbourhood Manger to follow up.</p> <p>In a question raised by a member of public about responsibility for road access to the Lincoln road flat developments, the Neighbourhood Manager advised that feedback would be provided a the next Neighbourhood Committee meeting.</p> <p>A member of the public raised concerns regarding the anti social behaviour which was happening in car parks across the Central Ward area. The issue had been raised with Peterborough City Council and requests for fencing, lighting and individual car parking bays had been submitted. The Director for Operations advised that he was in receipt of a list detailing the requests and that consideration would be given on what improvements could be made in the car parks highlighted.</p> <p>A member of public commented with regard to the engagement of women and young people wishing to discuss community issues and their lack of attendance at Neighbourhood Committee meetings. The Director for Operations advised that a list of contact details of the groups concerned would need to be provided to Peterborough City Council and that following receipt, a suitable environment would be found to hold meetings.</p> <p>Cllr Khan reminded attendees of the Neighbourhood Committee meeting that there were consultation sessions arranged for 6pm prior to each Neighbourhood Committee meeting to discuss any ward issues.</p>	CH
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<p>6. Update on Local Police Operation</p>	<p><b><u>A Presentation from the Police to Update on Important Local Operations</u></b></p> <p>The Chief Inspector of Cambridgeshire Constabulary gave an update on work conducted over the last two years in line with the drug strategy and the impact of operations across Peterborough, which had involved the following:</p> <ul style="list-style-type: none"> <li>• work on drug prevention;</li> <li>• talking drug dealers;</li> <li>• working with Karen Kibblewhite;</li> <li>• Police and Partners working together to gather intelligence on drug dealers;</li> <li>• Operation Riptide; and</li> <li>• working with the community to gather information on drug dealers.</li> </ul> <p>During discussions the following comments and observations were made:</p> <ul style="list-style-type: none"> <li>• A member of the public raised a question regarding the provision of extra Police Community Officer patrols needed around the areas that drug users regularly gathered. The Sector Inspector with Cambridgeshire Constabulary advised that the Police Authority was looking into providing extra resources for more patrols to reduce anti social behaviour.</li> <li>• A member of the public raised a question regarding what actions residents should take if they witnessed drug dealing from cars. The Chief Inspector advised that the registration details of the car should be written down and directed to the Police.</li> <li>• Cllr Khan raised a question regarding the recent drug raid operation (Operation Riptide) and if there would be a review of the licences for the premises which had been identified in the raids? The Sector Inspector advised that the Police were working with Peterborough City Council to review the licensed premises highlighted following the raid.</li> </ul> <p><b>It was agreed that</b> the Sector Inspector would provide an update at the next Neighbourhood Committee meeting.</p> <p>A member of the public raised a question regarding the Designated Public Places Order introduced in the City Centre and whether it was possible to extend the restrictions to the Central Ward areas. Paul Phillipson advised that a review was being conducted and that all Ward Members had been contacted across the city to highlight problem areas with a view to introducing Designated Public Places Orders.</p>	<p>DG</p>
<p>7. Consultation for review of Primary Care</p>	<p>The Interim Director for Primary Care for NHS Peterborough gave a presentation on the review of surgery services currently being conducted to assess the provision for doctors' surgeries</p>	

and Urgent Care Facilities in Peterborough

and urgent care needs for the community and for the growing population. It was expected that the population in the area would grow by twenty thousand within the next five years. Current service provision was complex and difficult for patients to access.

The consultation focused on the review of services provided in the following areas:

- North Street;
- Lincoln Road;
- Thorpe Road;
- Burmor Road;
- Alma Road; and
- Minor cases being dealt with by the Accidents and Emergencies department at the City Hospital.

During discussions the following comments and observations were made:

- A member of public sought clarification of what a lifetime contract awarded to GP surgeries meant. The Interim Director for Primary Care advised that there were national General Medical Services, Personal Medical Services contracts and five year contracts with Alternative Provider Medical Services contractors. The practices would be held to account and a performance management process would be applied if surgeries were not achieving the appropriate standards.
- A member of the public raised a question regarding what would happen if there was a case where a surgery had a lifetime contract, but was found to be not fit for purpose; was an alternative found for them not to close down? Doctor Caskey, GP for Park, advised that within the last five years, three practices had been closed down or re-managed due to poor performance. Contracts were reviewed every year by the PCT and potentially the contract could be altered, and often was, to bring the service into line.
- A member of the public raised a question regarding why Alma Road, Lincoln Road and other surgeries were closing down because they were not fit for purpose and why money was being invested in another new facility? Could the money be invested in Alma Road surgery to ensure that money is invested in the right facility? Dr Caskey advised that the comments would be taken back from this session and that there was no proposal to invest in 63 Lincoln road and that surgeries including North Street would be reviewed with a view to finding a better and more balanced service. There was a lot of confusion for patients with regard to the choice of services available to them using the current system.

- A member of the public expressed a view that there was a cluster of surgeries in the city centre offering services, but if Peterborough was being reviewed as a whole then there would be a need to address the surgeries that did not have the right facilities. The reason that this had not been addressed was because of the surgeries which held the lifetime contracts and the ability to close them down. Could consideration be given to provide a service in each area rather than having them clustered in one area?
- Cllr Peach added that the PCT proposals could consider closing the surgeries that can easily be closed rather than closing the surgeries where it was more difficult because they had the lifetime contracts.
- Cllr Nadeem sought clarification over what plans would be introduced to provide patients suffering with chronic medical conditions? The Interim Director for Primary Care advised that budgets would follow the patient, so the medical care would be the same. The aim of the review of services was not to reduce doctors and nurses but to provide a better service. There was a need for services to be organised differently to focus on providing good quality care for people with serious and long term conditions.
- Cllr Ed Murphy raised a question regarding whether the PCT could look at the budget and spend it on patient care and reduce the amount being paid for Private Finance Initiative projects and whether some of the money would be directed back to medical care? Dr Caskey advised that the commitment to Private Finance Initiative funding was already agreed and unless the Government decide differently there would be no influence over changing the arrangements.
- Cllr Murphy sought clarification on what was happening to mental care services? How did mental health services fit into the plans and were they neutral? Dr Caskey advised that there were a large number of patients requiring mental health care particularly within the elderly community; better facilities were needed to accommodate the growing need for this service.
- The Interim Director for Primary Care added that if communities had the right facilities then a better service could be provided and the proposals would introduce good quality services for mental health.

Cllr Khan raised the following questions:

- Could the PCT give assurances that if the plans were to go ahead for the new premises to replace 63 Lincoln Road and other surgeries that those practices would stay locally?
- Would there be guarantees that the new proposals would

provide the capacity that was anticipated to accommodate the growing population in the area?

- The review of services was anticipated to make £6m savings over five years with half of those savings coming from the Central Ward, were there any guarantees that the money would be invested back into deprived areas such as Millfield and not in Hampton as the consultation suggests? Interim Director for Primary Care advised that savings were coming from across the city rather than just the Central Ward and that there was a funding formula that allows for the caring need of the community. Reinvestments would be coming back into the Central Ward.
- Where were the savings coming from if not from Alma and Burmor road surgeries? Dr Caskey advised that savings would come from directing patients to the correct area for care giving a better quality service.
- Cllr Jamil raised a question regarding the Alma Road surgery and whether the PCT were considering why it was so popular; what were they doing differently and whether these facts were being picked up within the consultation, GPs should be directing people to the Walk In Centre and what assurances would be given by the PCT that services were going to be right in twenty years? Dr Caskey advised that many of the practices in the area needed to be assessed. The proposals, if agreed, would give doctors a strategy to spend money in the best way possible. Doctors were currently experiencing problems with recruitment to vacant positions. Doctors were trying to introduce the best services and practices to the community.
- A member of the public raised a question regarding where patients would go that were using the services at Alma Road if it was closed, was the population density being considered in the PCT consultation and could information be provided at the next meeting? The Director of Acute Commissioning for the PCT advised that there was a lot of work to do in focusing on making sure residents were aware of the services available.
- Following a questions raised by a member of the public with regard to specialist counselling services for mental health patients, Dr Caskey advised that there had been a good relationship with a local mental health counsellor, but unfortunately the funds had been removed which was why the facility to provide a regular service had been discontinued.

A member of the public raised a question with regards to:

- How much the current surgeries were costing against the proposals and the need to provide the figures to get the message across at future meetings; and

	<ul style="list-style-type: none"> <li>• Where would patients go when the surgeries closed and where would they be relocated?</li> <li>• Dr Caskey advised that services were struggling to deal with complex needs. If surgeries were closed following the consultation, patients may be directed to other practices. Dr Caskey added that figures regarding costing for the proposals were available to the public on the PCT web site.</li> <li>• The Interim Director for Primary Care advised that patients across Peterborough were travelling to the North Street surgery located in the City Centre. The PCT were talking to Peterborough City Council with regards to the best location, which would link into the best routes for public transport.</li> <li>• A member of the public asked if consideration could be given in the consultation to provide a surgery offering extended hours and services similar to those offered by the old Walk In Centre.</li> <li>• A GP from North Street surgery commented that the commitment required from doctors in regards to looking after patients with chronic illnesses should be taken on board and that the one off appointment service questions, which were being raised at meetings, did not cover the considerations of those patients with longer term needs.</li> <li>• A member of the public raised a question with regards to patients who travel out of the Central Ward to obtain services in Fletton or Stanground in order meet their requirements. Why not take services to the people rather than people to the service? Dr Caskey advised that some of the practices mentioned in the meeting were located in former houses. One proposal was that there would be two of the largest practices in the area coming together creating a more amenable and fit for purpose service.</li> <li>• Cllr Khan raised a question regarding the original planning for the City Centre and had it created a problem? Interim Director for Primary Care advised that the strategy was all about setting a direction of travel to improve on the problems created and putting good health plans in place. Dr Caskey added that this consultation was the time to make a difference.</li> <li>• Malcom Bishop GP commented that he was very keen to see the development of a better health care policy for Peterborough in order to provide a better service and to improve standards.</li> </ul>	
8. Next Meeting	The next meeting of the Central & North Neighbourhood Committee to be held on Monday 20 September 2011.	



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**Meeting Closed 9.13**